

# Coronavirus

We're here for you

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**Stay up-to-date:** Visit our website, [Aetna.com/coronavirus](https://www.aetna.com/coronavirus) to learn more about additional benefits, common symptoms and what to do if you think you or a loved one may have **COVID-19**.

Aetnamedicare.com

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# Extra benefits to help you

Your health and peace of mind are behind everything we do. That's why we have extra benefits to help you stay protected during the coronavirus, or **COVID-19**, outbreak.

Here are a few actions we're taking for our Medicare members:

- **We'll waive your copay** for all testing related to **COVID-19** if it's requested by your doctor.\*
- **We're offering a \$0 copay** for telemedicine visits with your doctor.
- **You won't have to pay a fee** for home delivery of your prescription medications from CVS Pharmacy® stores.
- **You can get your refill early**, if your Aetna Medicare plan has Part D drug coverage. And for many of the medications we cover, you can get a 90-day supply.
- **You'll have 24/7 access** to the Resources For Living program to help find services and resources in the community, or just talk with someone for emotional support. Simply call us at **1-833-327-AETNA (1-833-327-2386) (TTY: 711)**.
- **You can speak with a nurse anytime day or night** by calling the Aetna Nurse Medical Line. You'll find the telephone number on the back of your Aetna medical ID Card.

Our main priority is to help keep you safe, healthy and informed during this period of uncertainty. And just remember, we're with you every step of the way.

\*There may be a cost associated with your doctor visit.

Aetna Medicare is a HMO, PPO plan with a Medicare contract. Enrollment in our plans depends on contract renewal. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.



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